

## Data is collected comprehensively and costs remain low

The factis wireless application system has been developed for mobile data collection in the home health care service sector. It caters to nurses, social care workers and doctors, who perform care services at the clients' homes, nursing homes, clinics and hospitals. Our factis service features provide efficient process workflows for our customers in the health care and social care fields.

### Your processes – Our solutions

L&B offers expertise and long-termed experience for process analyses, concept design and design for mobile user interfaces. In addition, we provide support for the development and production of your company's solutions for improving the documentation of staff workflows, time schedules, tasks and performed care services.

We aim to successfully implement a mobile solution in accord to your requests and this should eminently involve

- winning staff,
- capturing precise and complete information,
- immediate access to all data,
- improved reports,
- reduction of calls to the office and

finally deliver documented services and data 'on the fly'.

### Your information – prompt and from everywhere

Collecting and receiving correct and available information immediately is decisive for nursing home and home care services. By collecting data during a home care visit at any time and from anywhere via our mobile application system, work processes will quicken as well as accelerate and secure your decision-making.

The factis application keeps track of staff working shifts, tasks and time schedules regardless of location and infrastructure. It is transformed into real-time information needed for an easy management of your company's billing and payroll system.



The collection of data on-site from client homes will allow doctors, nurses and social care workers to intervene in time, thereby reducing the risk of hospitalization or further health complications.

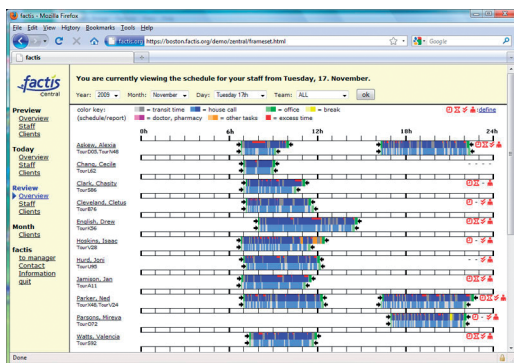
Our cell phones are small, compact and the incorporated factis application is easy to use.

### Your services - documentation and billing

Data information can be documented onsite by staff at once enabling swiftly performed service confirmations and reduction of errors. In this respect, administration, case, claims and quality assurance departments can curtail costs.

Time, scheduling and place of work assignment (such as at a client's home) should be well-planned from the beginning. This allows the conduction of clear and comprehensible documentation overviews.

It is important that only relevant data is linked to the actual work situation and unneeded data is filtered out. This process leads to quick decisions and assures that correct service documentation is delivered efficiently.



For example, once a staff member begins their work shift, they log-in and confirm their work begin by using the cell phone and its incorporated factis application software. Subsequently, the staff member receives their allocated schedules for the day. For every visit they are provided with a full overview of their planned care services.

During and after a visit, the processed documentation is forwarded to the local office permitting immediate confirmation of care services. This act of 'forwarding data information' latches onto other processes and allows instant verification. In effect, invoices can be processed and sent upon service delivery.

### Technology partner L&B

Technology in the realm of "mobile business" has rapidly developed. Currently, compact, easy to handle and high-performance end- devices are available via mobile networks and wireless internet connections allowing work processes to be handled in any location. Our factis application is programmed and customized for cell phone use in combination with a user-friendly web-based portal.

Technology competence, promptness and experience in process analyses have made L&B a success factor when it comes to the build-up, development and introduction of mobile solutions for health care provider companies and organizations offering care giving and social work services in client homes as well as nursing homes.

### Our customers

L&B's solution factis has serviced and delivered trust to 200 health care service providers in Europe. Our current customers are organizations that offer outpatient and inpatient care for helping the sick, elderly, disabled and fragile as well as individuals with mental health issues in their daily lives.

### Your benefits at a glance

- Data collection 'on the fly'
- Easy handling
- Availability of all client visit related data from anywhere
- Online data control of allocated staff schedules via the web-based portal
- Immediate up-to-date data reporting by staff leads to improved evaluations and quality-of-care
- Helps streamline your company's back office administration workflows